

# ParishSoft Giving Frequently Asked Questions

## Is my giving information secure?

Absolutely. Any personal or financial information you enter is encrypted using SSL security – the same state-of-the-art security measures used by online retailers, banks, and other financial institutions.

## What Payment Methods do you Accept?

We accept donations from credit/debit cards as well as your **Bank Account** (*our recommendation*). While we're happy to accept your donation by any means, Bank Account donations cost significantly less, allowing more of your gift to go towards ministry.

## Do I need to Create an Account?

No. That said, we do recommend creating one so that you can view your online giving history. Also, you will be asked to create an account if you'd like to set up recurring donations.

## Will I Receive a Receipt When I Give Online?

Yes. You will be emailed a donation receipt each time you give. Again, we recommend creating an account so you can view all your online giving history.

## Is there a minimum or maximum I can give online?

No. That said, for very large gifts, we recommend you contact us to ensure your gift is processed in a timely fashion.